



ANNUAL REPORT 2017

A Tradition of Caring

A MESSAGE FROM SISTER MARY BADER

Dear Friends,

How exciting it is to witness the first steps a baby takes! We recognize the occasion as a significant milestone – a move from the complete dependence of infancy to the budding self-reliance of toddlerhood. Those steps hold the promise of future development and it gives us joy to see the growth the child has made.

Here at St. Ann's we have the opportunity to witness many first steps – but I'm not thinking only of the babies. When a young mother walks through our doors she is taking the first, and often somewhat tentative, step toward a new beginning. It takes courage and strength to start fresh and the challenges can be intimidating.

Like learning to walk, taking steps toward a better future requires perseverance. But the progress St. Ann's mothers make through their determination is a reason to rejoice.

This past year, we celebrated the achievements of Susana who graduated from college and Vianelli who graduated from high school. We were happy to have another two young mothers reach their goal of being able to move into their own apartments. What wonderful steps! This is what our mission is all about – and like watching a baby's first steps, seeing St. Ann's families transition from dependence to self-reliance is, for me, a joy that will never fade.

I thank our Board of Directors for your vision and leadership; and I thank our dedicated staff and volunteers for the many ways you give of yourselves day after day for our families. Through your support, you our friends and donors, become part of every achievement we celebrate in the lives of those we serve, and you ensure that we will be here for the next young mother who comes to St. Ann's ready to take that first step.

Blessings

A handwritten signature in blue ink that reads "Sister Mary Bader". The signature is written in a cursive, flowing style.

Sister Mary Bader, CEO



“ When I lived at St. Ann’s I learned to seize every opportunity that came my way. I now work at the Child Care Center and am working towards becoming a licensed Child Care Teacher. I have the staff to thank for helping me see what I am capable of. I am truly grateful. ”

-Rashana, Former Resident

MISSION and VISION

St. Ann's Center's Mission

St. Ann's Center for Children, Youth and Families strengthens and supports families on their journey toward stability. Inspired by Catholic social teaching and Gospel values, St. Ann's Center provides a nurturing community where families heal from the past, overcome barriers, and take hold of their future.

St. Ann's Center's Vision

St. Ann's Center is a leader in innovative services to women, children, and families.

OUR VALUES

St. Ann's is committed to care that is **safe, nurturing, healing, empowering, and strength-based** and where all are served with **compassion, dignity and respect**.



HOUSING PROGRAMS

In Grace House, Hope House, and Faith House, our families have access to wrap-around services designed to address immediate safety needs and to lay the foundation for lifelong independence.



Education Program
Licensed Child Care
Parenting Classes & Support
Clinical & Social Work Services
Life Skills Training
Employment Counseling
Recreational & Cultural Outings
Assistance with Newborn Care
Infant Development Assessment
Individual & Family Counseling
Volunteer Mentoring

SUPPORT SERVICES

TEEN MOTHER & BABY PROGRAM

GRACE HOUSE

Teen mothers are at a higher risk of miscarriage or premature birth. Our adolescent mothers receive comprehensive prenatal care to ensure a healthy delivery for mom and baby.



TRANSITIONAL HOUSING PROGRAM

HOPE HOUSE and FAITH HOUSE

Our Transitional Housing program addresses the critical housing need for mothers and their children who are experiencing homelessness. We guide our families toward independence by addressing their barriers and creating an individualized path for success.



“St. Ann’s gave me the opportunity of a lifetime - a safe place to be with my child and other mothers who pushed me to better myself. I am forever grateful and humbled.”
-St. Ann’s Former Resident Mother



FY2017

100%

OF INFANTS
reached their
developmental
milestones

11

healthy babies
were born

77%

OF FAMILIES
successfully moved
into independent
housing

44 & 51

MOTHERS CHILDREN

called St. Ann's
home

CLINICAL & SOCIAL WORK SERVICES

Every week we receive, on average, 17 calls from young mothers in need of a safe and supportive place to begin their journey toward independence. Many of our mothers have experienced some form of trauma.

Our families' needs are increasingly complex. The mothers who have suffered trauma may have more difficulty navigating the stresses of parenthood and may need help in learning how to express their feelings in a constructive way. Our experienced staff delivers holistic care that is trauma-informed, strength-based, and reflective. This allows us to address the varied aspects of a young family's development.

St. Ann's Clinical and Social Work Services Department provides clinical and therapeutic support to help our families heal, thrive in motherhood, and achieve stability.



ST. ANN'S TREATMENT APPROACH



EDUCATION & EMPLOYMENT PROGRAM

St. Ann's Education & Employment Program helps young women overcome barriers to career mobility and success.

In our on-site Education Program, pregnant and parenting young women are provided pathways and tools needed to complete a high school education or obtain a GED.

“I never thought that I would be able to complete my high school education. Here I am working hard and getting straight A's. I want my daughter to watch me walk down the aisle on graduation day.”

-Vianelly Herrera,
St. Ann's Former Resident



St. Ann's High School 2017 Graduate,
Vianelly Herrera

100%
MOTHERS

progressed in their education

100%
MOTHERS

gained knowledge & skills in financial literacy

96%
OF MOTHERS

obtained employment within three months

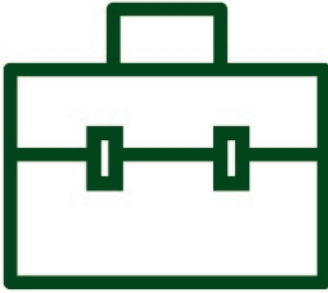
FY2017

PROGRAM HIGHLIGHTS

CAREER-CENTERED COUNSELING

Our Employment Counselor supports clients in their career development efforts by promoting the importance of a long-term career strategy.

Each young mother receives one-on-one career counseling, educational workshops, resume writing assistance, mock interviews and job etiquette guidance.



STREET LAW INC.

This year we partnered with Street Law, Inc., who designed a curriculum that empowers residents with legal and civic knowledge and inspires the confidence needed to bring about positive change. The curriculum includes landlord-tenant, domestic violence, credit/consumerism and child custody law as well as interacting with law enforcement.



LIFE & PARENTING SKILLS

Every family served in our housing programs is supported by daily mentoring and weekly life skills classes. These life skills include parenting, nutrition, financial literacy, and home management. We work closely with our mothers to encourage them in making healthy decisions for themselves and their young family.



CHILD CARE CENTER

LICENSE #33020

Our Child Care Center celebrated its 35th anniversary and continues to offer affordable child care for infants, toddlers and preschool children from the community as well as children living at St. Ann's.

This year, family centered Early Head Start was introduced. Early Head Start has brought additional resources and staff training to complement the rich learning environment that has been the care of our program for generations.

- Indoor and Outdoor Play Areas
- Hands on Science Activities
- Computer Fun
- Health and Fitness Program
- Music, Arts and Crafts
- Inter-Generational Activities
- Dedicated, Experienced Staff
- Year-Round Program
- Play-Centered Learning
- Foster Grandparent Program

WHAT WE OFFER



12

The Childcare Center celebrating the 4th of July.

INFANT & TODDLER PROGRAM

(ages 2 months to 2 years)

Infants and toddlers in our licensed Child Care Center remain with the same caregiver for the first two years. This helps to develop a strong sense of security and fosters a positive experience for the young child.

PRESCHOOL PROGRAM

(ages 3 to 4 years)

Children grow by leaps and bounds during their preschool years. By encouraging each child's natural curiosity, our teachers help students build self-esteem and prepare for a lifetime of success in school.



100

infants and children experienced a caring and rich learning environment.

VOLUNTEER SERVICES

St. Ann's families directly benefit from dedicated volunteers. Individuals and groups share their talents to support our families and staff. Volunteers host social events, assist staff in the Education and Employment Program, provide extra hands in the Child Care Center and watch the children while their mothers attend volunteer-led Life Skills classes. Volunteer mentors are matched with mothers to provide guidance and support.



400
volunteers

12,500
volunteer hours

FY2017

COMMUNITY OUTREACH

225 Families

received food, clothing, household items and toys through St. Ann's community outreach.



Through focused outreach we have been able to work with and assist members of the Hispanic community. Our Spanish micro-site, located on the St. Ann's website, serves as a tool for the Spanish-speaking community to connect with St. Ann's.

ST. ANN'S LEADERSHIP

Our work would not be possible without the dedication of our staff and the stewardship of our Board of Directors.

STAFF LEADERSHIP

Sister Mary Bader, DC
Chief Executive Officer

Kevin Feltz
Vice President of Finance and Administration

Shaneen Alvarez
Director, Clinical and Social Work Services

Beth Ann Fromm
Vice President of Development

Jeanette Chittams
Director, Residential Programs

Peggy Howard Gatewood
*Administrator of Contracts, Licensing
& Special Projects*

Louise Cole
Director, Human Resources

Amy Rice
Vice President of Programs

Barbara Dubik
Director, Child Care Center

BOARD OF DIRECTORS

FY2017 (July 2016 to June 2017)

Karen Hess, *President*

Michael T. Flynn, *Vice-President*

Mary Butler Armstead, *Secretary*

Joseph L. Quinn, *Treasurer*

Gabriel I. Albornoz

Elise Ambrose

Lynda M. Anderson

Jane Kammer (Kammie) Bell

G. Thomas Borger

Mary Dee Clancy

Sister Ann Patrick Conrad, PhD

Ann Heidenberger

Michael Holliday, M.D.

John Magnolia

Mary McCormick

Barbara Ann Kelly Myers

Elizabeth Perkins

Vernon Pizzi

Deborah M. Royster, Esq.

Tonya Sharpe

Kelli Stonework

Susan M. Timoney, STD

James A. Walker

Monique Anderson Walker

Nicole Whiteman, Esq.

Colleen Williams



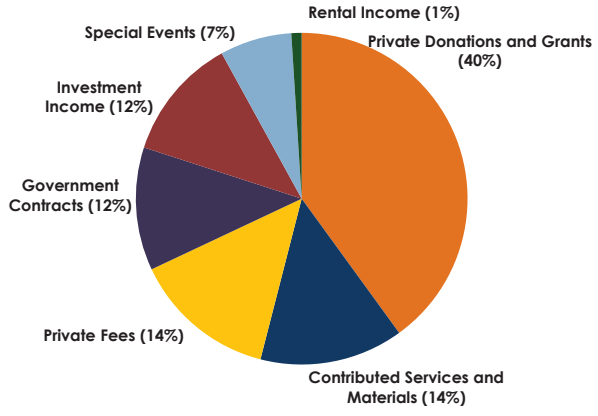
In Loving Memory of Anne Schneiders

In October, we experienced the loss of a dear friend, Anne Schneiders. Anne was a force within the community. With a deep passion to help the most vulnerable children, Anne dedicated her life to giving a voice to the youngest members of our society.

FINANCIAL SUMMARY

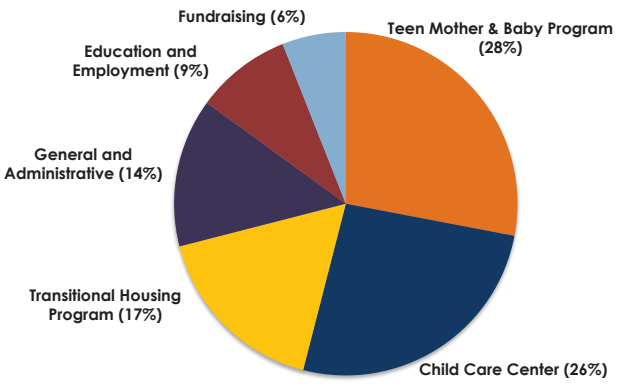
REVENUE FY2017

Private Donations and Grants	\$1,968,493	40%
Contributed Services and Materials	\$708,000	14%
Private Fees	\$663,507	14%
Government Contracts	\$577,905	12%
Investment Income	\$566,190	12%
Special Events	\$346,088	7%
Rental Income	\$58,508	1%
Total Revenue	\$4,888,691	100%



EXPENSES FY2017

Teen Mother & Baby Program	\$1,306,130	28%
Child Care Center	\$1,206,869	26%
Transitional Housing Program	\$801,091	17%
General and Administrative	\$659,848	14%
Education and Employment	\$433,065	9%
Fundraising	\$300,955	6%
Total Expenses	\$4,707,958	100%



NOTE: This financial information is contained in a full set of audited financial statements, prepared by Gelman, Rosenberg & Freedman Certified Public Accountants. Copies of the completed audit can be obtained from St. Ann's administrative offices (4901 Eastern Avenue, Hyattsville, MD 20782)

St. Ann's Center for Children, Youth & Families
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